

We Know ADA.

How do you stack up? Below, I've highlighted the top **10 Outside and Inside Barriers** affecting Retail owners and operators. While this checklist is a great start, it's no substitute for our CASp Reports. They tell you the condition of your property (with photos and written support) AND what you need to do to make it ADA compliant.

Our CASp Reports are tools ... tools to help you bring your facility into compliance in a way that makes sense. Call us at 888.375.3134 to get your CASp Report scheduled. Talk soon ... Chris.



Top 10 Outside Barriers Affecting Retail:

1. Lack of/ or non-compliant loading zones and van access aisles.
2. Lack of/ or insufficient accessible parking spaces.
3. Lack of/ or non-compliant accessible parking and fine signage.
4. Incorrect number of accessible stalls through out the property.
5. Insufficient path of travel to/from the parking lot and the public sidewalk.
6. Entry doors not accessible or missing ISA symbol.
7. Curb ramps not accessible or lacking in required areas.
8. Lack of/ or non-compliant truncated domes on curb ramps and path of travel.
9. Improper or missing tow away sign at the public right of way.
10. Sloped door landings, raised thresholds and low profile horizontal bar hardware.

Top 10 Inside Barriers Affecting Retail:

1. Door Hardware: round knob/ operating pressure over 5 pounds.
2. Product placed too close to door maneuvering space.
3. Lacking directional or informational signs at cash register counter.
4. Non-compliant surface heights and knee clearances at sales counters, bar counters, and/ or work/ dining tables.
5. Access aisles non-compliant with items not located on an accessible route.
6. Toilet room entries not accessible with incorrect or lacking door signage, sign height and door pressures.
7. Insufficient clear space inside and restroom fixtures mounted too high or are protruding into the required maneuvering space.
8. Excessive reach range of displayed merchandise.
9. Insufficient clear space from main entry to sales counter.
10. Sales/ Reception counter cluttered with merchandise.

Notes
